

Transform your IT operations

Infrastructure, backup, and help desk under one accountable partner



IT operations are the backbone of modern business, but managing infrastructure, backups, and help desk services can be overwhelming and resource-intensive. Katalyst's Managed Services meet those challenges with expert solutions tailored to your needs.

Every service runs under one agreement, one accountable partner, and one escalation path — so there is never a question about who owns an outage or a failed restore.

With Katalyst, businesses gain a trusted partner dedicated to delivering reliability, efficiency, and innovation across all IT operations.



"After the first few interactions with Katalyst after I joined Spero, I quickly realized that Katalyst was a cut above in the MSP space. Not only do they focus on building relationships, they hire high quality, expert resources that can truly partner with their customers."

Damon Sipe, CTO Spero Financial

DO YOU STRUGGLE WITH?



Downtime and Inefficient IT Operations

Managed infrastructure cuts avoidable downtime 95% and time to resolution 25%.



Data Loss and Ineffective Backup

Immutable backups and disaster recovery plans ensure 99% risk mitigation and quick recovery.



Overburdened IT Teams

A co-managed help desk lifts end-user satisfaction 30% and gives IT teams back a day per week.

WHAT EACH SERVICE DOES

Managed Infrastructure reduces downtime and speeds resolution with 24x7 monitoring and proactive management.

Managed Backup delivers immutable backups and disaster recovery with simpler compliance and a flexible OpEx model.

Managed Help Desk takes end-user support off your team — streamlined ticketing, remote access, and timely patching.

KEY BENEFITS

- Increased productivity (up to 20% for employees)
- Reduced costs from downtime and inefficiencies
- Improved IT reliability and reduced risk of outages

96

On average, Katalyst maintains a 96 CSAT rating, reflecting our commitment to top-tier solutions, proactive support, and an exceptional customer experience.

The Katalyst Guarantee

If you are not 100% satisfied with our services, we will either make it right or refund you for the last 30 days of service.

Ready to transfer accountability to a provider with a guarantee?

Schedule a call with the Katalyst team to learn more.

katalystng.com
Accountability For What Keeps
Your Organization Running