

CloudStart

Turn on the Microsoft 365 security you already pay for — and have someone run it.



Most organizations on Microsoft 365 are already licensed for identity protection, endpoint security, and device management — and almost none of it is switched on. CloudStart turns those licenses into a working, monitored security posture, without handing over your day-to-day IT support.

Who it's for

- Organizations already licensed for Microsoft 365 Business Premium or higher.
- Teams with a capable internal IT resource who need the tenant secured, not the help desk replaced.
- Leaders who have been told they are "covered by Microsoft" and want that verified.

What we take accountability for

- ✓ Microsoft 365 administration
- ✓ Identity threat detection
- ✓ Endpoint management
- ✓ 24/7 monitoring & alerting
- ✓ Configuration & drift detection
- ✓ Reporting & dashboards
- ✓ Identity & access
- ✓ Security baselines & hardening
- ✓ Patching & updates
- ✓ Change control
- ✓ Microsoft licensing
- ✓ Business reviews & IT roadmap

What you get

A tenant that is actually configured. MFA enforced, legacy authentication closed, Conditional Access in place, device compliance baselined — measured against a documented standard, not Microsoft's defaults.

Drift that gets caught. Configuration is monitored continuously, so a setting changed on a Tuesday doesn't become next quarter's exposure.

Licensing you can defend. You'll know what you own, what's unused, and what the spend is buying — reviewed with you.

RESPONSE COMMITMENTS

Critical (P1)	1 h · 8 h fix
High (P2)	2 h · 16 h fix
Medium (P3)	4 h · 24 h fix
Low (P4)	8 h · 40 h fix

Monitoring and alerting run 24/7; support is delivered Monday–Friday, business hours.

TOOLS WE DEPLOY

Microsoft Defender — endpoint & identity

Microsoft Entra ID — identity & access

Microsoft Intune — device management

NinjaOne — monitoring & patching

HaloPSA — ticketing & audit trail

WHAT WE NEED FROM YOU

Microsoft 365 Business Premium licensing at minimum. We manage Defender for Office 365 P1, Defender for Endpoint P1, and Intune, and cannot deliver the service without them. Google Workspace customers keep Workspace and add Microsoft 365 security and mobility licensing.

30-Day Satisfaction Guarantee

If the first thirty days don't meet what we committed to, you are not locked in.

WHERE CLOUDSTART SITS

CloudStart

alongside

Helpdesk Only

>

SafeStart

>

ProtectPro

Find out what your Microsoft 365 licenses are already paying for.

Book a call: katalystng.com/schedule-a-call/

katalystng.com · 704-790-4440

Your Digital Operations Partner