

Katalyst Managed Infrastructure Services (KMI)

Reliable IT. Secure Infrastructure. Maximum Uptime.

Is Your IT Infrastructure Holding You Back?

A strong IT foundation is critical for business success, yet many organizations struggle with inefficiencies, security risks, and downtime. Katalyst's KatCare Managed Infrastructure services provides 24x7 monitoring, proactive management, and security patching to keep your network, servers, and storage optimized and secure. Our solution eliminates IT bottlenecks, enhances operational reliability, and frees up your internal teams to focus on business growth.

Common IT Challenges & How Katalyst Solves Them

Downtime & Outages

Unplanned outages and failures lead to lost productivity and revenue. Many businesses react to issues rather than prevent them.

Katalyst Solution: Katalyst reduces avoidable downtime by 95% through proactive monitoring and issue resolution before problems impact operations.

Unpredictable IT Costs

Unforeseen IT expenses and emergency fixes lead to budget overruns.

Katalyst Solution: Katalyst provides cost predictability by offering proactive budgeting insights and recommended improvements, helping you plan IT expenses efficiently.

Overburdened IT Teams

IT teams are stretched thin, leaving little time for strategic projects. This results in inefficiencies and burnout.

Katalyst Solution: Our expert team takes on infrastructure management, allowing your internal IT staff to focus on strategic initiatives instead of constant troubleshooting.

Slow Issue Resolution

Delayed troubleshooting disrupts operations and frustrates employees and customers.

Katalyst Solution: With a 97% response time success rate, Katalyst accelerates problem resolution to minimize disruptions and keep your business running smoothly.

Security Vulnerabilities

Outdated security leaves businesses exposed to cyber threats and compliance risks.

Katalyst Solution: We mitigate 99% of vendor-known security risks with regular updates, patches, and threat monitoring to keep your systems protected.

Lack of Visibility

Without clear documentation, businesses struggle to track performance, troubleshoot issues, and plan for future needs.

Katalyst Solution: Our managed services delivers detailed documentation and insights into system performance, empowering better decision-making and future planning.



It feels like we bought peace of mind. Katalyst worry about the things we need to worry about, identifies the things we need to identify, fixes the things we need to fix, and gets it all done before we need to think about it.

Explore Katalyst's Services Catalog:

Here's a quick look at the extensive list of services we provide to our clients:

On-Demand Services

- SDWAN / Routing
- Switching
- Wireless
- Firewalls
- Network Access Control
- Segmentation
- Data Center Networking
- Secure Access Service Edge (SASE)
- Endpoint Security
- Email Security
- Identity & Identity Protection
- Hybrid Cloud
- Risk Management
- Security Awareness Training
- Backup & Data Protection
- Cloud Calling
- Collaboration
- Contact Center
- Endpoint Management
- Workload Security
- Security Analytics
- Security Analysis and Roadmap
- Network Analysis and Roadmap
- Cloud Analysis and Roadmap
- Vulnerability Assessment
- Automation / AI
- Email Migrations
- Incident Response

On-Going Services

- Managed Infrastructure Services
- Managed SIEM / SOC Services
- Managed Detection and Response
- Managed Compliance Services
- Managed Help Desk Services
- Managed Microsoft Services
- Managed Data Protection Services
- Private / Public Cloud Infrastructure
- Modern Workplace Solutions
- Advisory Services

95% With Katalyst Managed Infrastructure, you can reduce avoidable downtime by 95%, ensuring your business stays online and operational when it matters most.



About Katalyst

For over 18 years, Katalyst has helped organizations create and execute their technology vision to go further, faster. From addressing complex challenges to embracing exciting opportunities, clients trust our team's experience and expertise across cybersecurity, modern infrastructure, and cloud computing.

Take your next step forward to achieve reliable IT operations and cost efficiency through our comprehensive suite of on demand and ongoing services. Trust we will deliver on the Katalyst Guarantee: if you are not 100% satisfied with our services, we will either make it right or refund you for the last 30 days of service.

Let Katalyst optimize and secure your IT environment while you focus on growing your business.

Schedule a call with the Katalyst team to learn more: 704-790-4440