

# Engineering as a Service (EaaS)

Solving Your IT Engineering Challenges with Scalable, On-Demand Expertise

## The Struggles of Hiring and Retaining

Organizations today struggle with talent shortages, making it difficult to find, hire, and retain specialized IT engineering talent. Project delays become inevitable when there aren't enough resources to meet critical business timelines. Many teams face skill gaps, lacking the in-house expertise needed to support complex IT initiatives. Overburdened internal teams often experience burnout, reducing efficiency and morale. Additionally, high costs and risks associated with hiring full-time employees—especially the impact of a bad hire—add further strain to IT departments.

#### How Engineering as a Service (EaaS) Helps:

Our EaaS solution provides on-demand, predictable, and burstable engineering resources to help businesses scale their IT capabilities without the hassle of hiring and training. With EaaS, you get:

#### Flexible & Scalable Talent

Access to highly skilled engineers when you need them, without longterm commitments.

#### Expert Support

Leverage specialized knowledge and best practices from seasoned professionals.

#### **Rapid Project Delivery**

Accelerate initiatives with the right resources at the right time.

#### **Operational Continuity**

Fill gaps in your team to keep projects and daily operations moving forward.

#### **Cost Savings & Predictability**

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Reduce hiring, onboarding, and training costs while avoiding the burden of underutilized staff.

#### **Reduced Burnout**

Offload work from your internal teams, allowing them to focus on strategic initiatives.

#### Why Katalyst?

Katalyst provides a trusted, scalable, and cost-effective alternative to traditional hiring. Our Engineering as a Service model enables your business to stay agile, competitive, and focused on what matters most—delivering results.

- · Transfer accountability and reduce the burden on your internal teams
- · Gain access to top-tier engineers without the overhead of full-time hires
- · Accelerate project success with just-in-time, burstable talent.

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A long-standing Katalyst client has leveraged EaaS for four years, utilizing hours equivalent to three full-time resources annually. These experts have driven M&A projects, led secure application initiatives, decommissioned data centers for cloud migration, and built conditional access policies across Microsoft tenants. The client values Katalyst's efficiency, noting employees accomplish twice as much as internal staff, unhindered by organizational politics.

## **Explore Katalyst's Services Catalog:**

Here's a quick look at the extensive list of services we provide to our clients:

#### **On-Demand Services**

- SDWAN / Routing
- Switching
- Wireless
- Firewalls
- Network Access Control .
- Segmentation
- . Data Center Networking
- Secure Access Service Edge (SASE) .
- Endpoint Security
- . Email Security
- Identity & Identity Protection
- Hybrid Cloud
- **Risk Management**
- Security Awareness Training

- Backup & Data Protection
- Cloud Calling
- Collaboration
- Contact Center
- **Endpoint Management** .
- Workload Security
- Security Analytics
- Security Analysis and Roadmap
- Network Analysis and Roadmap
- Cloud Analysis and Roadmap
- Vulnerability Assessment
- Automation / Al
- **Email Migrations**
- Incident Response

#### **On-Going Services**

- Managed Infrastructure Services
- Managed SIEM / SOC Services
- Managed Detection and Response
- Managed Compliance Services
- Managed Help Desk Services
- Managed Microsoft Services
- Managed Data Protection Services
- Private / Public Cloud Infrastructure
- Modern Workplace Solutions
- Advisory Services



On average, organizations leveraging Katalyst's EaaS model have seen a 2x increase in engineering productivity by leveraging our extended team, as Katalyst engineers remain focused on deliverables without internal organizational bottlenecks.



## About Katalyst

For over 18 years, Katalyst has helped organizations create and execute their technology vision to go further, faster. From addressing complex challenges to embracing exciting opportunities, clients trust our team's experience and expertise across cybersecurity, modern infrastructure, and cloud computing.

Take your next step forward to achieve reliable IT operations and cost efficiency through our comprehensive suite of on demand and ongoing services. Trust we will deliver on the Katalyst Guarantee: if you are not 100% satisfied with our services, we will either make it right or refund you for the last 30 days of service.

Struggling with retaining talent or the right skills on your bench?

Schedule a call with the Katalyst team to learn more: 704-790-4440



Enabling our clients to go further, faster, safer. | katalystng.com